

GENERAL INFORMATIONS

This contract aims at defining the general conditions of sale and the relations which become established between Serial Drummer and his(her) customer during a purchase.

All command(order) validated by a customer implies the agreement of this one to all the general conditions of sale registered on this website.

Any orders submitted by customers implies , he/she acknowledges and accepts Serial Drummer's terms of use and the security and privacy Statement.

- TERMS OF USE

Every order signed by customer with a “double clic” is an irrevocable acceptance. The “double clic” constitute an electronic signature. That electronic signature is equivalent to a handwritten signature.

- SHIPPING

We usually ship out within 48 hours. Our standard shipping takes 7-10 days once it leaves our warehouse ; unless there are a backorder, in which case we will notify you via e-mail. Indeed, items availability is updated every day to avoid unavailable items, for a moment or finally.

If an item is in sold out during the day, we will contact you by e-mail so you can decide:

- an allowable time limite to receive your order .
- to choose another item as a replacement of the first choice.
- to cancel this order and we will make you a credit note on your next order.

- RETURN / EXCHANGE

All returns and exchanges must be made **within 7 days** from up the delivery date. You must email us at serial.drummer@hotmail.fr for authorization **before you send anything back**.

If you ordered clothing and are not satisfied with the size/design, you can exchange it for another size provided the item has not been washed, worn, and is in re-sellable condition. You are responsible for **ALL** shipping costs, which will include re-shipping the new item(s) to you. This will be outlined in your Return Authorization email from us as we still give you payment and shipping options.

Due to the intimate nature and hygienic standards of certain items, we regret that **it is not possible for us to accept returns on G string and underwear**. If these items are returned to serialdrummer.com they will be sent back to you at your expense.

In case of error of our part, postal charges for return shall be at our expense. You can demand for a check of return either or have credit note on your next order.

- POSTAL CHARGES

The cost of the packaging is not added at postal charges, it is taken care by SERIAL DRUMMER.

Postal charges are indicated before the validation of the order according to the weight of selected items.

Shipments destined outside of the European Union may require additional duties or import taxes to be paid on delivery.

The customer is responsible for the payment of all such fees. We cannot mark shipments "Gift" on customs forms.

Unfortunately it is very difficult or impossible for us to estimate the taxes your country will charge you.

If you have any questions, please contact your local officials.

- METHOD OF PAYMENT

Once your login was recorded, the payment is made by bank card on the interface of payment of the French bank LCL.

All the seized information will be coded in SSL for a total safety.

The customer makes a commitment to make sure of his solvency before any order.

SERIAL DRUMMER gives itself the possibility of suspending or of cancelling any order in case of refusal of authorization of payment of customer's bank.

- COPYRIGHT

All the models (T-shirts, sweats) as well as accessories proposed on this website are realized for the trademark SERIAL DRUMMER which is a registered trademark.